

**NOTICE**

1. It is stated that this office is in process to award the AMC of 05 Nos. of Dunham Bush Make Chillers (575 TR) installed at AIIMS Bathinda to the OEM M/s. DB-AIRE India Pvt. Ltd., Unit No. 804, 8<sup>th</sup> Floor, Spaze Platinum Tower, Sohna road, Sector 47, Gurugram, Haryana – 122018 (GST No. 06AAHCD3148C1Z1) at an annual cost of Rs. 28,08,235/- (including GST).
2. In case any firm/ agency/ authorized vendor of the OEM has any objection to the above said proposal or can execute the AMC of the above said equipment at a lower cost as per the terms and conditions attached, then the concerned can submit the objection to email ID estatebranch@aiimsbathinda.in within 15 days of the issue of this notice with complete details. No claim will be entertained after expiry of the 15 days period.
3. Only that agency can submit the objection/ offer, which is capable of executing the AMC of the Dunham Bush make Chillers installed at AIIMS Bathinda and is an authorised service provider of the OEM.
4. This is being issued with the approval of the Dy. Director (Admin.), AIIMS Bathinda.

-Sd/-  
**Exec. Engineer (Civil)**  
**AIIMS Bathinda**

No. AIIMS/BTI/Engg. & Estate/OO/4805

Dated: 11 Sept 2025

## AIIMS BATHINDA Terms & Conditions for AMC

1. No increase in rates shall be considered at all during the entire period of AMC once the contract has been finalized. No other charges like transportation, fare etc for providing the services will be payable by the AIIMS, Bathinda
2. The service provider shall be contactable at all times as well as messages sent by mobile / email/fax/or any other mode of message from AIIMS Bathinda to the service provider shall be acknowledged immediately.
3. Payment Terms: For payment purpose, the bills should be submitted quarterly along with the work completion report/user certificate duly signed by official of the offices concerned with stamp and date.
4. No advance payment will be made and GST will be paid as per the Government of India instructions issued from time to time in this regard.
5. As most of the Items of work will be of urgent and time bound nature, the work will have to be completed within the stipulated time frame (decided accordingly by AIIMS Bathinda). The firm will have to attend all complaints on priority made by AIIMS Bathinda or any other authorized personal of AIIMS Bathinda.
6. The specialized tools for carrying out the work shall have to be arranged by the firm at his own cost and no tools will be arranged by AIIMS Bathinda.
7. During this period the firm will be liable minimum 04 times per year (quarterly) servicing of equipment during the period of contract.
8. All complaints have to be attended free of cost including breakdown maintenance within a specific period/time/hour depending upon the urgency of the same. Spare parts not covered under AMC shall be provided by the firm as per actual cost of OEM. The service report shall be submitted immediately with details of fault attended, action taken and further suggestions, If any. The OEM/contractor must ensure **CERTIFICATE OF PRICE JUSTIFICATION** (Annexure-1) provided by him for the supplied material every time.
9. Any part taken out for repairing or changing or for any other purpose must be authorized by engineer in charge by valid gate pass.
10. The firm should depute only qualified / experienced technicians for carrying out the maintenance work.
11. The firm shall take all precaution for safety of the workmen, if any accident/mishap occurs, the department shall not be responsible for the same. Consequently, any compensation payable shall be at the firm cost.
12. Penalty @ Rs. 500/- per day shall be deducted from the payment if complaints are not being attended/responded within the given period of time i.e., 48 hrs from the time of lodging the intimation/complaint. After carrying out the repair, the service personnel shall submit the service report.

## **Terms & Conditions of OEM (DUNHAM- BUSH)**

1. The Non comprehensive annual maintenance service is subject to termination by us if repairs / overhauls are carried out by any third party without our approval.
2. We shall not be liable for any breach or non-performance or delay in carrying out any of the obligation
3. contained in the maintenance service offer as a result of strike, lockout, industrial / labour disturbances, fire/ God, riot, war or any conditions arising from similar causes beyond our control.
4. Consequential damages and losses of any nature whatsoever are not covered under this inspection service offer.

### **Items not covered under this non-comprehensive annual maintenance Scheme**

1. Day-to-day operation of the machine
2. Replacement of equipment
3. Painting of equipment
4. All spares & consumable items like refrigerant, oil, filter-drier, controller, contactor, belt etc.
5. Any failure happens due to operation failure like poor water quality or power quality.
6. Repairs or replacement of electrical main panel installation, insulation, water piping, ducting, duct lining, false ceiling, exhaust / ventilation fan, AHU, water pump & any kind of masonry / structural work, and other connected equipment.